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Star Dance Studios

Private Lesson Cancellation Policy

Star Dance Studios Pty Ltd

ABN | 26 699 972 426

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Star Dance Studios – Private Lesson Cancellation Policy

This Cancellation Policy applies to all private lessons conducted at **Star Dance Studios**. By booking a private lesson, the client agrees to the terms outlined below.

1. General Policy

Private lesson times are reserved exclusively for each client. To respect the teacher's schedule and ensure fairness to all students, the following cancellation rules apply.

2. Cancellation Fees

- **Cancellation within 24 hours of the scheduled lesson:**
100% of the lesson fee is payable.
The client may request to **reschedule within the same week**, but this is subject to teacher availability.
If no suitable time is available, the **full cancellation fee applies**.
- **Cancellation within 48 hours of the scheduled lesson:**
50% of the lesson fee is payable.
- **Cancellation more than 48 hours before the lesson:**
No cancellation fee applies.

3. Rescheduling Conditions

Clients may request to move their lesson to another time or day **within the same week**.

Rescheduling is **not guaranteed** and depends entirely on teacher availability.

If the teacher cannot accommodate a reschedule, the applicable cancellation fee will be charged.



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4. Exceptions to Cancellation Fees

Star Dance Studios understands that unexpected situations can arise. Cancellation fees **may be waived** under the following circumstances:

- **Emergency medical events** affecting the client or an immediate family member
- **Serious unforeseen circumstances**, assessed **case-by-case** by Star Dance Studios management
- **Studio-initiated cancellations** (e.g., teacher illness, studio closure)

All exceptions require **timely communication** from the client and may require supporting documentation depending on the situation.

5. Payment of Fees

Any applicable cancellation fees must be paid **before the client's next scheduled lesson** unless otherwise agreed in writing.

6. Agreement

By booking a private lesson, the client acknowledges and accepts this Cancellation Policy.

If you want, I can also format this into a branded version for **Star Dance Studios** with headings, gold-on-black styling, or integrate it into your full studio terms.

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